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Question Paper Code	12204
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**B.E. / B.Tech. - DEGREE EXAMINATIONS, NOV / DEC 2023**

Seventh Semester

**Computer Science and Business Systems**

**20CBMG701 - HUMAN RESOURCE MANAGEMENT**

(Regulations 2020)

Duration: 3 Hours

Max. Marks: 100

**PART-A (10 × 2 = 20 Marks)**

Answer ALL Questions

- |   | <i>Marks,<br/>K-Level, CO</i> |
|---|-------------------------------|
| 1. What is meant by human resource management?                  | 2, K1, CO1                    |
| 2. Recall about the term forecasting.                           | 2, K1, CO1                    |
| 3. List out some of the functions of human resource management. | 2, K1, CO2                    |
| 4. Define Recruitment.  | 2, K1, CO2                    |
| 5. What is meant by job description?                            | 2, K1, CO3                    |
| 6. List out some of the advantages of performance appraisal.    | 2, K1, CO3                    |
| 7. Recall any two importance of workplace environment.          | 2, K1, CO4                    |
| 8. What is meant by employee retention?                         | 2, K1, CO4                    |
| 9. Define competency mapping.                                   | 2, K2, CO5                    |
| 10. Recall any two points for improving employee satisfaction.  | 2, K1, CO5                    |

**PART - B (5 × 13 = 65 Marks)**

Answer ALL Questions

11. a) Explain in detail about importance and challenges faced by human resource management. 13, K2, CO1
- OR**
- b) Explain various policy, procedures, and practices in human resource management. 13, K2, CO1
12. a) Explain in detail about the steps involved in human resource planning process. 13, K2, CO2
- OR**
- b) Explain in detail about various methods and benefits of performance appraisal. 13, K2, CO2
13. a) Explain about the various functions of human resource management. 13, K2, CO3

**OR**

b) Explain in detail about human resource information system and payroll system. *13,K2,CO3*

14. a) Describe in detail about need for and importance of workplace environment. *13,K2,CO4*

**OR**

b) Explain about various factors which affect the stress management of a company. *13,K2,CO4*

15. a) Sketch the relationship between HR and corporate strategy in detail. *13,K2,CO5*

**OR**

b) Explain the competency need for recruitment and retention of talent acquisition. *13,K2,CO5*

**PART - C (1 × 15 = 15 Marks)**

16. a) Why performance Appraisal (PA) is required in any organization? Briefly explain different ways of attaining Performance appraisal. Which one you prefer and why? *15,K3,CO6*

**OR**

b) Explain in detail about various factors affecting human resources management. *15,K2,CO6*