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Question Paper Code	14294
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**MBA - DEGREE EXAMINATIONS, NOV / DEC 2025**

First Semester

**Master of Business Administration**

**24MBT103 - ORGANIZATIONAL BEHAVIOUR**

Regulations - 2024

Duration: 3 Hours

Max. Marks: 100

**PART - A (10 × 2 = 20 Marks)**

Answer ALL Questions

	Marks	K- Level	CO
1. Recall the significance of organizational Behaviour.	2	K1	CO1
2. What are the determinants of OB.	2	K1	CO1
3. Illustrate the Components of Attitudes.	2	K2	CO2
4. Classify the types of Values.	2	K2	CO2
5. Define Group Dynamics.	2	K1	CO3
6. How Group Cohesiveness as it is important for the members to stay in a group?	2	K1	CO3
7. List the reasons for organizational politics?	2	K1	CO4
8. Explain the Levels of Conflicts.	2	K2	CO4
9. Summarize the steps associated in organizational Development.	2	K2	CO5
10. Compare between Proactive and Reactive Change.	2	K2	CO5

**PART - B (5 × 13 = 65 Marks)**

Answer ALL Questions

11. a) Explain the challenges to OB in global perspective.	13	K2	CO1
<b>OR</b>			
b) Relate the contributions of Behavioural Sciences to Organizational Behaviour.	13	K2	CO1
12. a) Explain the different Theories of Personality in understanding human personality.	13	K2	CO2
<b>OR</b>			
b) Outline the different Types of Values and explain sources of values with suitable Illustrations.	13	K2	CO2
13. a) Construct the different stages in Group Development. Explain different types of Teams.	13	K3	CO3
<b>OR</b>			
b) Develop Johari Window Model in terms of understanding and enhancing Interpersonal Relations.	13	K3	CO3

14. a) Analyze the reasons for Organizational Politics. Suggest the ways and means to overcome Organizational Politics. 13 K4 CO4

**OR**

- b) Examine Functional and Dysfunctional Conflicts. Inspect what leads to different types of Conflicting Situations. 13 K4 CO4

15. a) Recommend different types of organizational Development Interventional Techniques to enhance organizational Effectiveness. 13 K5 CO5

**OR**

- b) Appraise the assumptions of differences on Gender with suitable illustrations. 13 K5 CO5

**PART - C (1 × 15 = 15 Marks)**

**(Compulsory)**

16. Mr. Babar has been working in Cello (India) Ltd. as a finance manager for the last two years. Though he had a very long and rich experience of working in the finance department of the same company and dealing with various types of financial problems faced by the company, he is facing many new problems on this new assignment. He has a heavy workload of the departmental activities and sometimes he has to stay in the office upto 10 pm. In addition to it, he has been unable to cope with the problem which he is facing with regard to vice-president finance, because vice president finance assumes that Mr. Babar is well versed in finance functions and therefore new kind of job through related to finance that is evaluation of finance and investment projects has been assigned to him. In view of this situation, Mr. Rama Krishnan, who is chartered accountant working at the lower level of finance department has been appointed as a staff specialist to Mr. Babar as to help, guide and advise him on specialized matters such as project evaluation, etc. since then the efficiency level of Mr. Babar has further come down and he is not feeling comfortable with Rama. 15 K5 CO5

**Questions :**

1. Why is Mr. Babar not comfortable with his staff specialist Rama?
2. How can he cope with the situation of overwork load requiring a variety of skill and expertise?
3. Give your suggestions for making the situation healthy and comfortable for Mr. Babar.